

# TALLADEGA COUNTY WATER SERVICE APPLICATION

Talladega County Water Department

PO Box 58

Talladega, AL 35161

(256) 362-6897

---

**Date:** \_\_\_\_\_

**Service Address:** \_\_\_\_\_

**Mailing Address (If Different):** \_\_\_\_\_

**Applicant Name:** \_\_\_\_\_

**Home Phone #:** \_\_\_\_\_ **Work/Cell Phone #:** \_\_\_\_\_

**Co-Applicant Name:** \_\_\_\_\_

**Home Phone #:** \_\_\_\_\_ **Work/Cell Phone #:** \_\_\_\_\_

**Own ( ) Rent ( ) Landlord:** \_\_\_\_\_ **Landlord Phone #:** \_\_\_\_\_

**Alternate/Emergency Contact:** \_\_\_\_\_ **Phone #:** \_\_\_\_\_

---

STATEMENT OF POLICY

Receipt of an application for water service by Talladega County shall not obligate Talladega County to make such connection. New water service (new tap) is subject to availability to the property to be served. New services will only be accepted for properties abutting the County right-of-way or easement. Private water lines shall not be installed across property, drive, or roadway not owned by the applicant. Approval of new water service is subject to availability based on system or water main capacity.

Talladega County makes does not guarantee water pressures or service without interruption.

If a previous unpaid balance is found for the customer applying for service or anyone else on their rental/lease agreement, that balance must be paid prior to establishing a new account.

By signing this application for Water Service, once service is established, the Applicant(s) agrees to be fully liable for all amounts due and owing for water services provided pursuant to this request. Talladega County reserves the right to terminate services in the event of non-payment. Upon approval by County, this application shall serve as the water service agreement.

Applicant Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Co-Applicant Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by County: \_\_\_\_\_ Date: \_\_\_\_\_

## TALLADEGA COUNTY WATER SERVICE POLICIES

- Security Deposit:** A deposit of seventy-five dollars (\$75.00) for residential and one hundred dollars (\$100.00) for commercial or multi-family service will be collected before water services will be turned on. The deposit shall be applied final billing and the difference refunded to the customer.
- Monthly Billing:** Bills are mailed by the 20<sup>th</sup> of every month. It is the Customer's responsibility to contact our office if bill is not received. Full payment is due in our office by the 15<sup>th</sup> of the following month. A 10% late fee is added beginning the 16<sup>th</sup> of the month to any remaining balance. If full payment is not received in our office by the 20<sup>th</sup>, service will be disconnected. Total balance due plus a seventy-five dollars (\$75.00) Reconnection Fee must be paid in our office before service can be restored.
- Payments:** Payments can be made in the form of cash, check, or money order. We do not accept debit or credit cards. Payments can be made at the Cashier's window in our office or mailed to P.O. Box 58, Talladega, AL 35161. Please bring or include the office's portion of your bill with payment.
- Returned Checks:** A Returned Check fee of thirty dollars (\$30.00) will be applied to an account for all checks returned by the payer's bank for any reason and the checks must be redeemed by cash or money order only.
- Water Rates:** Current water rates are published on the County's Website: [www.talladegacountyal.org](http://www.talladegacountyal.org) .
- New Taps:** Current fees for a new Residential tap are published on the County's Website. New taps and meters must be placed on the same property where service will be established.
- Service Lines:** The Water Department will be responsible for the maintenance of service lines from the water main up to and including the meter. The remaining portion of the water line beyond the meter shall be provided and maintained by the customer. If a leak occurs in the Customer's portion of the line, the water that passes through the meter is the responsibility of the customer the Customer. As the County purchases water from a provider, no adjustments can be made for leaks at this time.
- Meter Damage:** The cost of any damage to the meter, whether intentional or unintentional, through the actions of the Customer shall be repaired by the Water Department and billed to the Customer.
- Acknowledgement:** Customer acknowledges that rates and policies for the Talladega County Water System are subject to change and it is the customer's responsibility to stay informed of current rates and policies.